



Discrimination is Against the Law

Fast Pace Urgent Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Fast Pace Urgent Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Prohibited Practices Include:

- Denying services because of race, color, national origin, age, disability, or sex.
- Applying different standards for the same types of services.
- Segregating clients solely because of race, color, national origin, age, disability, or sex.
- Segregating health service facilities for non-medical reasons.
- Refusing to grant equal privileges to clients or staff members.
- Impairing human dignity by manner of address or treatment.
- Failing to make allowances for language or educational difficulties.

Fast Pace Urgent Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact

If you believe that Fast Pace Urgent Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, phone, or email with the Fast Pace Urgent Care Chief Compliance Officer:

Dana Martin, Chief Compliance Officer
1351 Tie Camp Rd, Waynesboro, TN 38485
Telephone: 615-379-7891, email: dana.martin@fastpacemedical.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:



U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-368-1019.

ARABIC

اتصل إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالامجان. ملحوظة: 1019 والباكتم:- (1-800-368) رقم هاتف الصم - برقم 1

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-368-1019

VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-368-1019

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-368-1019 번으로 전화해 주십시오.

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-368-1019.



LAOTIAN

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-368-1019

CAMBODIAN

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GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-368-1019

GUJARATI

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JAPANESE

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます 1-800-368-1019 まで、お電話にてご連絡ください。

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-368-1019

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RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-368-1019

PENNSYLVANIA DUTCH

Wann du [Deitsch schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-800-368-1019
